GENERAL TERMS AND CONDITIONS
Storage & Transport

ARTICLE 1. OBJECT AND DEFINITIONS

These General Terms and Conditions apply to all contracts concluded between: Entre Deux Transport SRL, whose registered office is located at Chaussée d'Ixelles 14, 1050 Ixelles, and which is registered with the Belgian Crossroads Bank for Enterprises under number 0844.302.846 (hereinafter the "Service Provider"), and the Client, whether a natural or legal person. Where the Client is a natural person acting for purposes that do not fall within the scope of their commercial, industrial, craft or liberal activity, they shall be considered a "consumer" or "private client" within the meaning of Belgian law (Book VI of the Code of Economic Law). These General Terms and Conditions apply to all services provided by the Service Provider, including but not limited to: Storage and warehousing of items or goods, Transport, delivery, moving services, handling, logistics, packaging, And any other ancillary service agreed between the parties. The items, artworks, or goods stored or located on the premises (including in the storage units) are referred to in these General Terms and Conditions as the "Goods", regardless of their nature, value, or intended use. Any additional service requested by the Client shall be the subject of a separate agreement or a specific clause, and shall be invoiced separately. It is expressly agreed between the parties that the storage contract is not governed by the Law of 30 April 1951 relating to commercial leases, nor by the regional decrees concerning the occupation of premises for professional or commercial use. This is a contract for the provision of services, as defined under common law, and is governed exclusively by the present General Terms and Conditions.

ARTICLE 2. USE OF STORAGE

The Client undertakes to use and maintain the storage unit with due diligence and in accordance with the authorised conditions of use and the terms of the applicable agreement. The storage unit must be kept locked and clean at all times. The Client must comply with the environmental regulations in force at the storage centre, including but not limited to those relating to recycling, waste disposal, energy and water usage, and energy-saving measures. It is the Client's responsibility to clean up any dirt and to remove any waste from the storage unit. The Client is not permitted to dispose of waste or Goods (or any part thereof) inside or outside the storage unit, under penalty of a fine of at least EUR 50 per cubic metre to cover waste removal costs.

The Client acknowledges having received the Storage Unit in good condition and fit for its intended regulatory and contractual use. The Client expressly accepts the level of security and associated safety measures. To the extent permitted by law, the Service Provider shall not be held liable and offers no guarantee as to compliance with the rules and contract governing occupancy and use, or with respect to safety and security expectations.

The Client acknowledges that all references to the size of the Storage Unit are purely indicative. Any discrepancy between the actual size of the Storage Unit and that mentioned in the Storage Contract shall not entitle either party to any claim or price adjustment.

The Client agrees to comply with the contractual provisions set out herein, as well as all applicable local and national laws and regulations, and any instructions issued by local or national administrative authorities, and any rules set by insurers where applicable.

The Client acknowledges and agrees that they are fully responsible for the actions of any third party accessing the storage unit or using their access code, it being understood that such third parties shall be deemed to be the "Client".

The Client is obliged to use the storage unit in such a way as to avoid causing or risking environmental damage or disturbances to other users (e.g. radio or machine noise, dust, odours, leaks). The Client must take all necessary measures to prevent such environmental damage or nuisances. The Client is strictly prohibited from:

- Using the storage unit as a workplace, office, or for any other purpose;
- Conducting commercial activity from the storage unit;
- Establishing a registered office or business premises in the storage unit;
- Using the storage unit for illegal, criminal, immoral, or tax fraud-related activities;
- Plugging in or connecting electrical appliances or other services without the Service Provider's prior written consent; any authorised electrical appliance must be switched off and unplugged during the Client's absence;
- Installing fixed elements in or on the storage unit without the prior written consent of the Service Provider.

The Client is strictly prohibited from storing the following Goods in their storage unit (this list being non-exhaustive):

- Any item emitting smoke or odour,
- Birds, fish, animals or any other living or dead animals,
- Waste, including animal waste and toxic and/or hazardous materials,
- Food and other perishable goods prone to decay, unless properly packed to be protected and to avoid attracting pests or causing other nuisances,
- Firearms, explosives, weapons and ammunition,
- Any illegal substance, such as drugs, illegal or unlawfully obtained items, including stolen goods or contraband,
- Chemicals, radioactive materials, biological agents,
- Asbestos and/or treated asbestos,
- Fertilisers (artificial),
- Gas cylinders or any other compressed gas, and/or batteries that under no circumstances may be recharged on site,
- Fireworks,
- Car and/or motorcycle wrecks; the storage of (vintage) cars and/or motorcycles that are not wrecks is permitted provided that a protective tray is placed under the vehicle to prevent oil

leaks causing environmental harm, and that the amount of fuel in the tank is reduced to a minimum; the Client must also maintain appropriate and adapted car and/or motorcycle insurance for the entire duration of the storage contract, as motor vehicles are otherwise not covered,

- Combustible or flammable products and liquids including perfumes, diesel and petrol (except for the minimum permitted as mentioned above for cars and motorcycles),

- Any other toxic, flammable, or hazardous substances or preparations classified or defined as such by applicable laws and regulations.

In the event of a breach by the Client, the Client shall indemnify the Service Provider for any damage resulting from such breach and may be subject to criminal prosecution. It is noted that the Service Provider does not carry out any checks or verifications of the Goods or their compliance with these contractual terms.

In case of suspicion that the Client is using the Storage Unit in violation of the Contract, particularly of Article 2 hereof, the Service Provider reserves the right to inform the competent authorities and allow them access to the Storage Unit for inspection purposes, at the Client's sole expense. The Service Provider may, but is not obliged to, inform the Client of such inspection.

ARTICLE 3. DURATION OF THE STORAGE CONTRACT

Unless otherwise stipulated in the contract, the agreement is concluded for a minimum initial term of one (1) month. Failing any notice of termination, it shall be automatically extended for an indefinite period and may be terminated at any time by either party, by registered mail or electronic communication, subject to a written notice period of thirty (30) days, which shall commence on the first day of the month following the date of dispatch.

ARTICLE 4. PAYMENT AND STORAGE CHARGES

All storage fees and charges are invoiced on a monthly basis, including, where applicable, the amount of VAT due. Upon conclusion of the Storage Contract, the Client must:

- Pay the first invoice including the storage fees, service fees, and costs related to the first month of use of the Storage Unit;

- Acquire a secure, unique cylinder lock (unless the Client has already purchased a lock).

Upon conclusion of the Storage Contract, the Service Provider may require the Client to pay a security deposit in an amount equivalent to at least one month of rental fees, as a guarantee for the fulfilment of the Storage Contract. Although not mandatory, the Service Provider reserves the right to use this deposit to recover any unpaid fees, charges, and costs resulting from any non-compliance. If the Service Provider deems it necessary to draw on the deposit, the Client must immediately replenish the initial deposit amount. No interest shall be paid on the deposit.

The storage fees shall remain unchanged during the first six (6) months of the Storage Contract. The Service Provider reserves the right to periodically adjust the fees after this period. The revised fees shall become effective 30 days after written notice from the Service Provider (the "Notice Period"). If a private Client does not agree with the revised storage fees and charges, they are free to terminate the Storage Contract, without penalty, during the Notice Period; termination shall then take effect at the end of said period. The Client must prepay the storage fees and charges invoiced for the first month of use of the Storage Unit. The Client also undertakes to pay all subsequent invoices issued for the use of the Storage Unit no later than the start date of the relevant period (based on the anniversary billing date principle) and in accordance with the stipulated frequency.

For this purpose, the Client authorises the Service Provider to directly collect any invoiced amount using the same payment method agreed upon at the time of the initial conclusion of the Storage Contract. The Client is responsible for any fees charged by their financial institution for the transfer of the storage fee amount.

The Client acknowledges and agrees that in the event of modification or cancellation of the Storage Contract before the move-in date, they shall owe the Service Provider an amount equivalent to 15 days of the invoiced storage fees and charges. The balance of the fees and charges initially paid upon conclusion of the Storage Contract shall be refunded as soon as possible.

By way of derogation from the above clause, the private Client has the right to withdraw from the Storage Contract within fourteen (14) days from the date of its conclusion, without providing justification. To exercise this right of withdrawal, the private Client must inform the Service Provider of their decision to withdraw by means of an explicit statement (e.g., a letter sent by post or an email). To comply with the withdrawal period, it is sufficient that the private Client sends the communication regarding the exercise of the right of withdrawal before the expiration of the fourteen (14)-day period. If the private Client has requested to begin using the storage unit before the end of the withdrawal period, they shall be required to pay storage fees and charges in an amount proportional to the actual duration of use of the storage unit until the date on which they informed the Service Provider of their decision to withdraw from the Storage Contract.

The Client further agrees that email shall constitute an appropriate and sufficient means of communication between themselves and the Service Provider, it being understood that the Client remains free to use other documented means of communication for evidentiary purposes. The Service Provider may, at its discretion, issue monthly storage fee invoices either in paper or electronic format (using the email address specified by the Client in the case of electronic invoicing), or may opt not to issue an invoice at all.

If payment of the monthly storage fees and charges is not received in full by the due date, the Service Provider reserves the right to deny the Client access to the Storage Unit. The access functionality shall be disabled until full payment of the outstanding balance is received. The Service Provider may also charge administrative fees of EUR 20 after the first reminder and EUR 50 after each subsequent reminder, except in the case of private Clients.

Invoices issued by the Service Provider are payable in cash, unless otherwise agreed in writing. Any partial payment shall first be applied to interest, then to fees, and lastly to principal. No discount is granted for early payment.

If the Client qualifies as a Consumer within the meaning of Article I.1, 2° of the Code of Economic Law, the following provisions apply in accordance with the Code of Economic Law:

In the event of non-payment by the due date, a first reminder shall be sent free of charge to the Client. A period of 14 calendar days from:

- the third working day following the sending (in the case of postal delivery), or
- the day following the sending (in the case of electronic delivery), is granted to make the payment.

Upon expiry of this period: the outstanding amount shall be increased by:

- default interest, equivalent to the reference rate plus 8 percentage points as referred to the Law of 2 August 2002 on combating late payment in commercial transactions;

- a fixed compensation calculated as follows:

▪ EUR 20 if the amount due does not exceed EUR 150.00;

▪ EUR 30 plus 10% of the portion between EUR 150.01 and EUR 500 if the amount due is between EUR 150.01 and EUR 500;

▪ EUR 65 plus 5% on the portion exceeding EUR 500, up to a maximum of EUR 2,000 if the amount due exceeds EUR 500.

For subsequent reminders, additional fees may be charged, up to a maximum of EUR 50, increased by the applicable postal charges at the time of sending.

If the Client is not a consumer, overdue invoices shall, by operation of law and without prior formal notice, be increased by:

- default interest of 12% per annum;
- a fixed compensation equal to 10% of the unpaid amount, with a minimum of EUR 150.

In case of non-payment within 30 days of the due date, the Service Provider reserves the following rights:

- replace the lock on the Storage Unit at its own expense and deny the Client access;
- move the Goods to another storage location without liability for any loss or damage resulting from the move;
- invoice the costs related to the removal, relocation, and new storage of the Goods, as well as any recurring costs generated by this situation;
- terminate the Storage Contract, while continuing to charge an occupancy fee equivalent to the monthly storage fee until full vacating;
- treat the Goods as abandoned and dispose of them freely, including by sale or destruction.

The proceeds from any sale of the Goods may be used to cover: incurred costs, amounts owed by the Client under the contract.

Any remaining balance shall be refunded to the Client (or their representative in case of insolvency). In the absence of a claim within a reasonable time, such balance may be retained in the Client's name.

The Client acknowledges and agrees that:

All Goods stored in the Storage Unit constitute a real security interest in favour of the Service Provider for the payment of any amounts due;

Access to the Goods may be denied until full payment of the amounts due;

Such security may result in the loss of the Client's ownership rights over the Goods;

The Service Provider benefits from a statutory lien over the stored Goods, pursuant of the Mortgage Law, enabling it to exercise a right of retention and preference.

ARTICLE 5. SECURITY MEASURES

Unless otherwise stipulated, the Client may access their Storage Unit during the opening hours and days as posted at the site office. Access outside of these hours is not permitted. Moving into a new Storage Unit may only take place during office opening hours, with the assistance and under the supervision of on-site personnel. If the Service Provider and the Client agree that the Storage Unit should remain accessible outside of the regular hours, the Service Provider will charge a fee for this service. Each Storage Unit is secured by a locking system specifically designed to allow for the insertion of a personal lock (cylinder) or padlock. The Client is solely responsible for properly securing the Storage Unit with their own lock or padlock. The Client is not permitted to install a second lock. The site is equipped with a remote surveillance system connected to an alarm system, which is in turn linked to a licensed security company. In the event of a fire on the premises, each Client undertakes to familiarize themselves with and comply with the fire safety instructions and emergency exit regulations. Emergency exits are located throughout the building and are clearly marked. It is strictly prohibited to block or obstruct these exits, which must remain accessible at all times. The Client may only use the emergency exit in a situation that requires evacuation (e.g., in the event of a fire). Any abuse or unauthorized opening of these exits by the Client will result in the re-invoicing of the related costs to the Client. Smoking is strictly and explicitly prohibited inside the premises. Trolleys, motorized vehicles, elevators, and all equipment made available may be used by the Client solely under their own responsibility and at their own risk. Clients shall ensure that none of this equipment is used by children. Children must not be left unattended inside the premises. Clients are not permitted to retain the Service Provider’s trolleys inside their unit, unless they agree to pay a flat fee of EUR 50 per day of retention. The Client must ensure that no Goods are stored exceeding the authorized total floor weight. The Client is required to inquire with the on-site staff about the floor load limit and to comply with it. Goods must be properly arranged in the Storage Unit without resting against or applying pressure to the walls. The Service Provider cannot be held liable for any injury or damage caused by or to the Goods. The Service Provider is under no obligation to receive Goods on behalf of the Client.

ARTICLE 6. STORAGE UNITS AND AVAILABILITY

The service provider always has the option, at no additional cost to the Client, to rent a different Storage Unit.

If the agreed-upon Storage Unit size is not available on the planned move-in date, the service provider may:

- Provide the Client with another Storage Unit that meets the Client's needs, or
- Suspend the Storage Agreement pending the availability of the agreed-upon Storage Unit. In this case, or when the Client's contractual obligations are suspended awaiting the availability of the agreed Storage Unit, the Client will incur no charges until the unit becomes available.

The service provider is not responsible for any damages resulting from delays in availability.

The Client may not claim any exclusivity, ownership rights, or occupancy rights over the Storage Unit. The Service Provider may, at any time, after informing the Client at least 7 days in advance, request the Client to move their goods to another Storage Unit indicated by the service provider.

If the service provider cannot provide the agreed-upon Storage Unit for any reason, the Client is not obliged to accept alternative solutions offered and has the right to immediately terminate the

Storage Agreement, provided the Client has previously informed the service provider that the size of the Storage Unit is a key or substantial factor in achieving the Client's objectives.

ARTICLE 7. OTHER SERVICES

The Client undertakes to provide the Service Provider with precise, complete and accurate information regarding the Goods to be transported or moved. The Client guarantees that the Goods in question comply with all applicable legal and administrative regulations, and do not contain any illicit, hazardous, prohibited items or any substance likely to endanger people, property or the environment.

The Service Provider undertakes to carry out transport, moving, and packaging services in accordance with the terms agreed between the parties. These services may include, as applicable, the loading, transportation, unloading, temporary storage, and packaging of the Goods.

The Service Provider commits to handle and transport the Goods with the diligence expected from a professional in the sector. However, the Service Provider shall not be held liable for any loss or damage arising from the inherent defect of the Goods, their fragile or unstable nature, or defective packaging if the latter was not performed by the Service Provider.

In the event of loss or damage occurring during transport or moving operations, the Service Provider’s liability shall be strictly limited, except in cases of gross negligence or willful misconduct, to the amounts provided for under applicable international conventions, including, where appropriate, the Convention on the Contract for the International Carriage of Goods by Road (CMR), or under the applicable Belgian national transport legislation.

ARTICLE 8. LIABILITY AND EXCLUSION

To the extent permitted by law, the Service Provider shall not be held liable for any damage, loss, or deterioration affecting the Goods, regardless of their nature or origin, nor for any material damage or economic loss suffered by the Client, except in the event of gross negligence or willful misconduct. The Client is required to take out, at their own expense, an insurance policy covering all risks related to the Goods stored or transported. This exclusion applies to all services provided by the Service Provider.

In the event that the Service Provider’s liability is engaged, it shall be limited in accordance with the CMR Convention for transport services, or, in all other cases, to the insured value or, failing that, to a maximum flat amount of 8.33 Special Drawing Rights (SDRs) per kilogram of the relevant goods, in line with industry standards.

The Service Provider does not guarantee continuous surveillance of the premises or absolute security of the Storage Units. It is the Client’s responsibility to assess risks and take appropriate precautionary measures, notably in terms of insurance.

The Service Provider shall not be required to inspect the Goods, to verify their suitability for secure storage, or to ensure their compliance with applicable laws and regulations. The Client is solely responsible for the lawful and appropriate nature of the stored Goods. In the event of inspection by the competent authorities (police, fire department, customs, or any other authorized administrative body), the Service Provider shall permit access to the Storage Unit without prior notice to the Client and shall not be liable for any consequences of such inspection, including damages caused to the Goods or the Storage Unit.

The Client undertakes to indemnify and hold the Service Provider fully harmless from and against any claims, liabilities, losses, or expenses, including legal fees, arising from the use or occupation of the Storage Unit or from any breach of this contract. This obligation extends to third-party or authority claims.

The Client may neither sublet nor share their Storage Unit. The contract is strictly personal and may not be assigned to a third party without the prior written consent of the Service Provider. The Service Provider, however, reserves the right to assign its rights and obligations under the contract to any third party without the Client's prior approval.

The Service Provider's liability shall be limited to direct, foreseeable, and certain damages, to the exclusion of any indirect or non-material damages such as loss of revenue, loss of opportunity, loss of clientele, image or goodwill, except where otherwise provided by mandatory law.

The Service Provider shall not be liable in the event of force majeure, as defined under Belgian law, including but not limited to natural disasters, fire, pandemics, strikes, lock-outs, breakdowns, social conflicts, war, administrative decisions, or any other unforeseeable and unavoidable event.

For both storage and transport services, risk is transferred to the Client:

- Upon handover of the Goods to the designated or approved carrier; or
- For storage services, upon acceptance of the Goods within the Service Provider's premises.

Any claim regarding loss, damage, or non-conformity must be submitted in writing within two (2) calendar days of the discovery of the damage, failing which the claim will be time-barred. For visible damage related to transport or delivery, specific reservations must be made immediately on the delivery or transport note.

The Client acknowledges that the Service Provider may engage subcontractors, agents, or auxiliaries to perform all or part of the services. Their liability shall be limited under the same conditions as those applicable to the Service Provider. The Client waives any direct claim against them, except in the event of gross negligence or willful misconduct.

ARTICLE 9. INSURANCE OBLIGATION

Unless otherwise stipulated in the contract, the Client is required to take out and maintain, for the entire duration of the Storage Agreement, an insurance policy with a reputable and solvent insurance company, covering the stored Goods against all insurable risks, including but not limited to theft, fire, water damage, natural disasters, and accidental damage.

If the Client does not take out such insurance through the Service Provider, they undertake to obtain equivalent coverage from a reputable insurer. This insurance must include a waiver of subrogation clause in favor of the Service Provider, whereby the Client's insurer expressly waives any right of recourse against the Service Provider, its insurers, and contractual partners, including in cases of gross negligence (excluding willful misconduct) or serious fault by the Service Provider.

The Client undertakes to provide the Service Provider, no later than the effective date of the contract, with a valid certificate of insurance evidencing compliance with this obligation. In the absence of such proof, the Client shall bear all risks associated with the stored or transported Goods, regardless of the cause. The Service Provider may also deny access to the storage unit until the insurance certificate is received.

In all cases, the Client shall fully indemnify the Service Provider, its insurers, and contractual partners against any claim brought by the Client's own insurers or by third parties, in connection with the stored or transported Goods.

In the absence of adequate insurance coverage, the Client expressly acknowledges that they bear all risks alone and irrevocably waives any recourse, whether contractual, tortious, or quasi-tortious, against the Service Provider in the event of damage, loss, or incident.

ARTICLE 10. MAINTENANCE AND REPAIRS

The Service Provider reserves the right to carry out, at any time, maintenance, repairs, expansion, partition removal, or renovation work on or within the Storage Unit, including the installation of additional equipment. Such work, even if it temporarily restricts or prevents access to the Storage Unit, shall in no way be considered a breach of the Service Provider's contractual obligations.

The Client shall not be entitled to any compensation, rent reduction, or early termination of the Storage Contract as a result of such works, even if they exceed forty (40) days in duration, provided they are necessary and proportionate to the intended purpose.

The Client agrees to use the Storage Unit diligently and to take all necessary precautions to avoid damage to the Provider's installations or third-party property. In the event of damage caused by the Client or its representatives, the Client shall be liable for all repair costs incurred by the Service Provider. The Client expressly undertakes to settle such invoices within seven (7) calendar days from the date of dispatch.

In the event that access to the Storage Unit is required for the above-mentioned reasons, and where time and urgency allow, the Service Provider shall notify the Client of the need to move the Goods to another unit within a reasonable period. If the Client fails to act within that timeframe, the Service Provider may proceed, or have others proceed, with the transfer of the Goods to another storage unit, at the Client's sole risk.

ARTICLE 11. THE PROVIDER AND ACCESS OF THIRD PARTIES

As a general rule, the Service Provider and its employees may only access the Storage Unit with the Client's prior and express authorisation. However, in the event of a proven emergency (such as maintenance, repair, renovation, or any other sudden event necessitating immediate access), the Service Provider is authorised to enter the Storage Unit, including by breaking the padlock or locking system, without prior authorisation or notice to the Client.

Likewise, in the event of a formal request from competent administrative, judicial or police authorities, the Service Provider shall authorise access to the relevant Storage Unit without the obligation to notify the Client, and shall not incur any liability in this regard.

In the event of non-performance or suspected non-performance of the Client's contractual obligations, particularly in the case of non-payment or late payment of rent or fees, the Service Provider is authorised to deny the Client access to the Storage Unit and to enter it without prior notice.

The Service Provider may, but is not obliged to, draw up an inventory of the Goods stored in the Storage Unit after having accessed it. The Service Provider shall not be required to verify the regularity or scope of access rights claimed by third parties or competent authorities. Under no circumstances shall the Service Provider be held liable for having permitted access to the Storage Unit by such third parties, authorities, or authorised interveners.

ARTICLE 12. TERMINATION

In the event that the Client:

- fails to comply with legal, regulatory, or customary obligations;
- breaches any contractual obligations, including the non-payment of amounts due;
- is declared insolvent or found to be manifestly insolvent,

the Service Provider may lawfully terminate the Storage Contract without prior notice and may seek immediate payment of all outstanding sums, including principal, interest, and costs.

The termination shall be notified to the Client, who must vacate the Storage Unit and remove all Goods within fourteen (14) days after full payment of the outstanding amounts. Failing that, the Service Provider shall be entitled to sell the Goods in accordance with the terms provided in Article 4 of these General Terms and Conditions.

If the Client is not a consumer within the meaning of Article I.1, 2° of the Belgian Code of Economic Law, the Client shall reimburse the Service Provider for all collection costs incurred, with a minimum flat fee of EUR 150 for any claim below EUR 1,000, increased by EUR 100 for each additional EUR 500 unpaid above this threshold. These amounts are capped in accordance with the Code of Economic Law in the case of consumer Clients.

The consumer Client may terminate the Storage Contract at any time by giving thirty (30) days' prior written notice:

- following the tacit renewal of the Storage Contract, as provided under Article 3;
- or in case of any modification by the Service Provider of a substantial or essential term of the Contract, as referred to in these General Terms and Conditions.

ARTICLE 13. END OF THE STORAGE CONTRACT

Upon termination of the Storage Contract, the Client agrees to return the Storage Unit in the same clean condition in which it was received, and to remove their personal lock. Failing that, the Client shall reimburse the cleaning costs incurred by the Service Provider. The Storage Unit must be completely emptied of all Goods.

Any Goods left on the premises by the Client after the end of the Storage Contract shall be deemed abandoned. The Client shall bear the removal costs, with a minimum charge of EUR 50 per cubic metre. The Client remains fully liable for all costs and damages arising from the relocation of their Goods. The Client expressly authorises the Service Provider to dispose of the Goods, including by way of sale.

ARTICLE 14. CHANGE OF ADDRESS

As from the effective date of the Contract, the Service Provider may choose to communicate with the Client either by post (at the address indicated in the Contract) or by electronic mail (to the email addresses provided by the Client).

The Client is required to notify the Service Provider in writing of any change of postal or email address, or telephone number, prior to the effective date of such change.

ARTICLE 15. VAT TREATMENT
The Contract is subject to VAT.

ARTICLE 16. PERSONAL DATA
The Client's personal data is processed by the Service Provider, acting as the data controller, in accordance with the applicable data protection legislation, including the General Data Protection Regulation (GDPR).

The Client's data is stored in the Service Provider's records and remains its sole and exclusive property, without prejudice to the obligations imposed by applicable data protection laws.

ARTICLE 17. APPLICABLE LAW AND COMPETENT COURTS
For any disputes, the parties agree to submit to the jurisdiction of the competent courts of the Brussels district. The law applicable to this Contract is Belgian law.

ARTICLE 18. GENERAL
If the Service Provider considers that a Client entered into the present Contract as a consumer, but in reality uses the services for the purposes of a commercial, industrial, artisanal or liberal activity, the Service Provider reserves the right not to apply the specific provisions applicable to consumers under these General Terms and Conditions.

Should any clause of this Contract be declared null or void, the other provisions shall remain valid and enforceable. The invalid or void clause shall be replaced with a valid clause that most closely reflects the original intent of the parties.

The Client declares to fully accept these General Terms and Conditions, which are either provided on a durable medium or made available online on the Service Provider's website.

The Service Provider may amend these General Terms and Conditions by notifying the Client by mail, email, or via its website. The amended terms will come into effect 30 days after such notification. In the absence of a written objection within 30 days, the Client shall be deemed to have accepted the new terms. If the Client does not accept them, they may terminate the Contract as of the effective date of the new terms, subject to a 30-day notice period.

Where the Contract is concluded by two or more Clients, they are jointly and severally liable for the full performance of all contractual obligations.

TRANSPORT CONTRACT

BETWEEN:
The Private Company Entre-Deux Transport
Chaussée d'Ixelles, 14
1050 Ixelles
CBE 0844.302.846
hereinafter referred to as the Carrier,

AND:
Name and surname, or company name:
NR or CBE:
Address/Headquarters:
Email address:
Phone:
hereinafter referred to as the Client.

IT IS AGREED AS FOLLOWS:

1. PURPOSE
The purpose of this contract is the following transport mission:
……

2. PERIOD
The client agrees to give the carrier the missions related to the transport of the aforementioned goods starting from…… (mention the date).
This contract is concluded for the duration of (one year/the mission specified in the offer).

3. OBLIGATIONS
Both parties agree to comply with all legal provisions relating to the road transport of goods and joint liability, as stated in the transport law and its implementing decrees, and any other applicable legislation for this transport.
The transports carried out under this contract are subject to the CMR Convention.
The carrier agrees to provide the first copy of the CMR to the client.
Failure to provide this copy shall not, under any circumstances, entitle the client to refuse payment for the transport price. The client must prove by all legal means that the transport was not performed properly.

4. PRICE
The agreed transport price between the client and the carrier is set at: ……
The price for associated services (packaging, storage, etc.) is not included in the price above.
Costs arising from force majeure, i.e., a situation that was unforeseeable and that the carrier faces, are not included in the transport price (e.g., waiting times). The transport price may be revised when the carrier's cost price increases. A price revision will always be communicated in advance.
When the carrier incurs toll fees due to the execution of the transport contract, the client will reimburse him 110% of the amount. Toll fees include: all fees due for transport on toll roads, use of tunnels, and road usage fees, both nationally and internationally. The client will also reimburse the carrier for ferry and shuttle fees in the same manner.
The client agrees to pay the invoices issued by the carrier within 10 days after receipt, to the bank

account number specified on the invoice, mentioning the invoice number.
Disputes regarding the execution of the contract or goods damage must be immediately communicated to the carrier at the time of delivery.
Disputes regarding the execution of the contract or goods damage can never result in compensation between the disputed invoice and invoices for other transports.

5. INSURANCE
The carrier agrees to take out CMR insurance for the transported goods.
The carrier's liability regarding the goods is, in all cases, limited as provided for in the CMR Convention (8.33 Special Drawing Rights per kilogram of charge).
The carrier also agrees to contract the legally mandatory insurances for the vehicles he makes available for the transport missions. Regarding transport missions, the carrier may call upon subcontractors.

6. GENERAL CONDITIONS
The client expressly declares to have read and understood the special conditions on the back and the general conditions.
Established on …… in Zaventem in two copies, each party declaring to have received their own.
Signature preceded by the mention "read and approved. »

The Client

The Carrier
Entre-Deux Transport SRL

SPECIAL CONDITIONS

Article 1. Object
These conditions (the "special conditions") apply to any transport contract concluded between the carrier on one hand, and the client on the other hand.
Article 2. Mission
Our company specializes in road transport of bulky parcels as well as in fast road transport of parcels, which it collects at the designated location.
A parcel is understood as an object or a set of material composed of several objects, regardless of the weight, dimensions, and volume, constituting an identifiable unit load at the time of delivery to transport (bin, cage, box, crate, carton, container, envelope, bundle, drum, package, pallet, etc.).
It also performs logistics services, handling at art fairs (unpacking/packing/installation), and warehousing in highly secure warehouses.
When the nature of the goods requires it, they are conditioned, packaged, labeled, or marked by the client in a way that can withstand the conditions of transport as well as any subsequent storage and handling operations.
For each parcel, taken as a unit load, clear labeling is applied by the client to allow for immediate and unambiguous identification of the shipment it belongs to.
In the case of regulated goods, the client applies the mandatory labels and marks on the packaging and, in writing or by any electronic means of data transmission and storage, draws the carrier's attention to the characteristics of the goods to be transported.
In the case of sensitive goods, the client may apply appropriate labeling allowing the tracking of parcels.

Animals (dead or alive), weapons, illegal, hazardous, perishable, explosive, and/or toxic goods cannot be accepted.

Article 3. Responsibility and Exclusion

The carrier is only responsible for damages to the transported goods, in accordance with the applicable provisions of the CMR Convention, unless otherwise stipulated in the contract.

When, as a result of the transport, damage is caused to other goods under the custody of the sender, the loader, or the recipient, but which are not the goods to be transported, the carrier will only be responsible for damages resulting from its fault. In any case, and except in cases of fraud, the extent of its responsibility for damage to goods other than the goods to be transported is limited per incident to 8.33 units of account for each kg of the gross weight of the transported load.

Road transports are legally subject to the provisions of the CMR Convention (Belgian law of September 4, 1962) and its additional protocols approved by Belgian law. Regarding both transports and each of our services, the maximum indemnity of the carrier in case of responsibility is in all cases limited to 8.33 SDR per kg of gross weight missing or damaged.

Any indemnity for indirect damage is excluded.

The liability limits specified above apply to all forms of potential damage, whether it be losses, damages, delays, or any other damage.

The client's attention is particularly drawn to the absolute necessity of insuring the items entrusted to the carrier, as the liability limits mentioned above are generally very much lower than the value of the goods and artworks. As an example, the limit provided by the CMR convention is 8.33 Special Drawing Rights per kilogram, which currently equates to approximately €10 per kilogram. If clients wish to exceed this indemnity limit, it is their responsibility to take out all-risk insurance for the goods, including a waiver of recourse against the carrier. If applicable, at their express request and if the contract provides for it, the client may ask the carrier's insurance agent to take out such insurance on their behalf up to a specified value.

The client's attention is also drawn to the need to avoid duplicating insurance premiums that are paid by both the client and the carrier. Such duplication increases the total cost of operations and leads to expensive recourses that require significant effort.

If the client does not already have insurance coverage applicable to the mission, the carrier strongly recommends that the client insure their goods under the insurance policy subscribed to by Entre-Deux Transport SRL with its own insurers. In the event of a claim, the client may contact the insurers of this policy, who are of excellent repute.

If the client prefers to choose their own insurance coverage or take out specific insurance with their insurer, they agree:

- Either to obtain from their insurer a waiver of recourse against Entre-Deux Transport SRL beyond the liability limits mentioned above, as well as a complete waiver of recourse.

- Or to provide the carrier with a certificate from the client's insurer confirming that the carrier is co-insured under the client's policy and that this insurer accepts the aforementioned waivers of recourse.

  If, despite the recommendations above, the client considers it appropriate to save on an insurance premium, despite the inherent risks of any such operation, the client acknowledges that they are their own insurer and, as would be the case with their own insurer, waives any recourse against the carrier beyond the capped amounts mentioned above.

  The waiver of recourse, both from the client's insurer and from the uninsured client, extends to all damage, regardless of the cause, and regardless of the severity of the fault, including gross negligence of the carrier or fraud by its employees, as well as a complete waiver of recourse against the lessor of Entre-Deux Transport SRL and anyone related to the lessor (emphyteutic lessees, tenants, subtenants, occupants, building managers, and caretakers, as

well as their employees and representatives) and any other occupant of the building where Entre-Deux Transport SRL is established.

USEFUL INFORMATION

Entre-Deux Transport SRL
GSM +32 (0) 489 62.45.08
Chaussée d'Ixelles, 14
1050 Ixelles
Web: www.entre-deux.be
Email: info@entre-deux.be

GENERAL CONDITIONS

Article 1. Object and Definitions

These general conditions (the "general conditions") apply to any transport contract concluded between the carrier, on the one hand, and the client, on the other hand. If applicable, in these general conditions, a "private client" will have the same meaning as a "consumer" under the law, meaning any natural person acting for purposes that do not fall within the scope of their commercial, industrial, craft, or professional activity.

Article 2. Document Control

The client checks that the necessary information and documents required for the transport document and for the dispatch of the goods have been provided to them or, if not, have been handed over to the carrier(s) at the latest at the time of taking charge. They prepare the documents for which they are responsible and ensure, to the best of their ability, that the documents are prepared by those who are responsible for them.

Article 3. Loading and Unloading

1. Unless otherwise stated in writing, the parties expressly agree that loading, unloading, unpacking, repacking, and installation during art fairs or others are carried out according to the client's choice in the contract. If the carrier is asked by the sender or the recipient to carry out these operations, it will do so under the supervision, control, and formal responsibility of the sender or recipient, respectively. The carrier assumes no responsibility for damages caused during these services.

2. Unless otherwise stated in writing, and to the extent that it is possible and/or necessary, the lashing is carried out based on the instructions of the sender or the loader in accordance with the legislation in force for the route. If the vehicle used is found to be unsuitable due to incorrect or incomplete information provided by the sender or the loader, or if the transport packaging is not sufficiently strong to ensure the safety of the load, the resulting costs and damages will be entirely the responsibility of the client.

3. Delivery takes place at the threshold or dock of the building unless otherwise agreed. The movement of the vehicle on the premises of the sender, loader, client, or recipient takes place entirely according to the instructions and under the responsibility of these parties. However, the carrier may object to these instructions if it believes that local conditions compromise the safety of its vehicle or the load. If no competent person is present at the time of the agreed delivery, the carrier is instructed to unload the goods at the delivery

location, after which the delivery will be communicated to the sender/client in any manner, and the latter will be considered to have accepted the delivery without any reservation.

4. Unless the client has expressly requested the carrier to check the gross weight of the load under the CMR Convention, the client remains responsible for any overload, even by axle, that is found during transport. The client will cover all resulting costs, including the damage caused by vehicle immobilization and any potential fines or other expenses that may result.

5. It is the client's responsibility to make reservations in case of loss, damage, or delay. Without prejudice to any mandatory legal provisions that may apply, reservations regarding apparent losses or damage or delays must be made on the transport or execution document at the time of the completion of the carrier's mission, or else they will be forfeited.
   If it involves non-apparent partial losses or damages, the reservation must be made in writing within seven days of the completion of the mission, with the client also providing evidence of the occurrence of the alleged damage before the end of the mission.

Article 4. Storage and Packaging

1. In the event of storage by the carrier, the carrier will not be responsible for theft with break-in and/or violence, fire, explosion, lightning, aircraft crash, water damage, inherent defects of the goods and their packaging, hidden defects, or force majeure.

2. The carrier's liability is, in all cases, limited to a maximum amount of 8.33 Special Drawing Rights (SDR) per kilogram of lost or damaged goods (cf. CMR). The carrier is not responsible for indirect damage, such as economic loss, consequential damage, or immaterial damage.

3. Unless otherwise agreed, it is presumed that the carrier will be responsible for one hour of loading and one hour of unloading. After this time, the carrier is entitled to compensation covering all costs resulting from additional immobilization time. The carrier is also entitled to compensation covering all costs arising from other immobilization times that, considering the circumstances of the transport, exceed the normal duration.

4. If the client has not properly packaged the goods, the carrier will not be responsible for any damage caused.

Article 5. Payment

1. Our invoices are payable on the spot and automatically accrue interest at the rate set under the law of August 2, 2002, concerning the fight against late payment in commercial transactions. It is specified that a deposit of 30% of the service amount will be invoiced to the client before the operations begin. In the event of non-payment of invoices by their due date, unpaid amounts will accrue interest automatically and without prior notice at the interest rate provided in the law of August 2, 2002. When such interest is due, the carrier is entitled to a flat-rate compensation of at least 10% of the unpaid amount from the contracting party. This reasonable 10% compensation does not exclude any potential procedural compensation or other proven recovery costs.

2. In case of cancellation of a trip within 24 hours before the start of the trip, the full price of the trip will remain due to the carrier.

3. Unless otherwise agreed in writing, the carrier's invoices are payable on the due date without discount. Furthermore, in the event of non-payment by the due date, all unpaid invoices will become immediately and fully payable by law without the need for a reminder.

Article 6. Breach of Contract

1. In the event that the Client:
   (a) does not comply with their legal, regulatory, or customary obligations; or
   (b) does not comply with their contractual obligations (including failure to pay amounts due); or
   (c) is insolvent,
   the carrier may, without notice, terminate the contract by right and pursue the payment of all amounts due under the contract.

2. The Client, unless they are a private client, will be required to reimburse the carrier for all expenses incurred to recover the debt, amounting to a minimum of 150 EUR for any debt under 1000 EUR, with an additional 100 EUR for every 500 EUR above 1000 EUR of unpaid debt. These amounts are capped according to the Belgian Economic Law Code in the case of private clients.

Article 7. Notice, Change of Address

1. From the moment the contract comes into effect, the carrier will communicate with the client either by mail (to the address specified in the contract) or by email (to the email addresses specified by the client).

2. The client must inform the carrier in writing of any change in postal or electronic address or phone number, before the change takes effect.

Article 8. VAT Processing
The contract is subject to VAT. In the case of a private client, all prices communicated to them include VAT (as well as any ancillary costs).

Article 9. Personal Data
The client's personal data is processed by the carrier as the data controller, in accordance with the applicable data protection laws and regulations. The client's data is stored in the carrier's files and remains its sole and exclusive property, without prejudice to the applicable data protection laws.

Article 10. Applicable Law and Competent Courts
For any disputes, the parties agree to submit jurisdiction to the competent courts in the Brussels district. The applicable law for this contract is Belgian law.

Article 11. General
If the carrier believes that a client has entered into this contract as a private client, but is acting for the purposes of their commercial, industrial, craft, or professional activity, the carrier reserves the right not to apply the specific rules for private clients under these General Terms and Conditions.
If any clause of this contract becomes void or is subject to annulment, the other clauses of the contract will remain valid and applicable. Any clause that becomes void will be replaced by a new clause that best reflects the original intent of the parties before the clause became void.
The client declares to accept these General Terms and Conditions of the contract without reservation, and agrees that these conditions will be provided directly in written form or will be available and accessible online on the carrier’s website.
The carrier may modify these General Terms and Conditions after notifying the client by mail,

email, or via the website. The modified terms and conditions will come into effect 30 days after the notification by mail or email or after the announcement on the website. In the absence of a contrary notice from the client in writing within 30 days of being informed, the client will be deemed to have accepted the modified contractual conditions.

When the contract is concluded by two or more clients, they are jointly responsible for the proper execution of all contractual obligations.